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FIDUCIA
NEW EUROPEAN CRIMES
AND TRUST-BASED POLICY

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FP7 RESEARCH PROJECT
FOR NEW EUROPEAN CRIMES
AND TRUST-BASED POLICY



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Introduction

A rather simple and blunt question has dominated and defined criminology for years in Europe and all around the world: ‘Why do people break the law?’. The FIDUCIA project inverts this question to discover reasons for compliance with the law by focusing on a different set of explanations. When it is asked why we ourselves obey the criminal law, most of the time, we immediately look to answers that are couched in terms of normative compliance. When people ask why others break the law, explanations tend to be in terms of instrumental factors, such as insufficient deterrence or insufficient responsiveness to deterrence.

The FIDUCIA project stemmed from the idea that “public trust in justice” is critical for social regulation, since it is tightly related to the respect attached to institutions, and therefore to personal compliance with the law. Without, of course, arguing that criminal law and its implementation is useless in crime prevention, FIDUCIA attempts to outline, in the long term, a variety of trust based policy guidelines designed to generate a change of direction in the way of giving criminal justice across Europe.

When submitted for consideration to the European Commission, the FIDUCIA project (named after the latin term for “trust”), which was designed by a network of European Universities and Research Centres, could not have predicted how important the very concept of “trust” would become for the future of Europe in the following years, even beyond the boundaries of criminal policy. What has emerged clearly over the past few years is that *Europe needs trust* to enable people to do business with each other and to ultimately guide global financial investments. Moreover, it is only by building trust among European Countries and citizens that successful policies can be developed. Thus, “trust” is not only an added value that generates wealth and economic prosperity, but also a crucial “pre-condition” for the establishment of a truly “common” European area of supra-national policy.

The FIDUCIA project attempts to shed light on a number of distinctively “new European” criminal behaviours that have emerged in the last decade as a consequence of technology developments and the increased mobility of populations across Europe. To put it simply, it assesses whether new ways of regulating the sorts of crime that are becoming more common as we move towards a more integrated Europe, with improved communication and large movements of citizens and non-citizens between Member States can be found. As explained in the proposal, the central idea behind the FIDUCIA project is that public trust in justice is important for social regulation; this is why the consortium proposes a “trust-based policy” model in relation to emerging forms of criminality.

What does the FIDUCIA team mean by “trust-based policy”? This is an important idea, which requires explaining. Typically, most people think that police and criminal justice systems control crime through systems of deterrent threat. They suppose that people obey the law because they want to avoid the costs of conviction and punishment. This is generally true, but it is only part of the story. Most people obey the law first of all because we think it is the right thing to do – this is called “normative commitment to the law”. Obviously, the police and the courts play an important role in maintaining this commitment and they can do it best when they command legitimate authority. In fact, people are more likely to obey the law and to cooperate with police and justice officials when they regard them as legitimate. Moreover, public trust is crucial to legitimacy. Research carried out in the past by FIDUCIA members has demonstrated that the surest way of building the legitimacy of the police and courts is for justice officials to treat people fairly and respectfully, and to listen to what they have to say. This creates public trust in justice, which builds system legitimacy and improves public commitment to the law and cooperation with justice.

The FIDUCIA project can be regarded as a *umbrella* research effort, in which an array of interconnected “*micro-units*” have been developed in an attempt to: (a) monitor state policies in different areas of crime through appropriate case studies; (b) identify good and bad practices with regard to criminalization across Europe; and (c) investigate the four crime themes that are crucial to the FIDUCIA project, namely trafficking of human beings, trafficking of goods, the criminalization of migration and ethnic minorities and cybercrimes).

This is the second volume published by the FIDUCIA Consortium and it contains the findings of the project’s second year of research, namely: a review of how normative and instrumental compliance interact (Deliverable 5.1), the latest statistical data on trafficking of human beings, trafficking of goods, criminalization of migration and cybercrimes (Deliverables 6.1, 7.1, 8.1 and 9.1), an analysis of alternatives to criminalization in the regulation of social conduct (Deliverable 10.1) and a report on comparative public attitudes towards legal authority (Deliverable 11.1).

Stefano Maffei
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Work Package 5
Development of a Model
of “Trust-Based” Policy

5.1

Report on compliance with the law: how normative and instrumental compliance interact

by: Mike Hough and Mai Sato



EXECUTIVE SUMMARY

The FIDUCIA research project (New European Crimes and Trust-based Policy) is funded primarily by the European Commission through the Seventh Framework Programme for Research and Development. FIDUCIA will shed light on a number of distinctively “new European” criminal behaviours that have emerged in the last decade as a consequence of developments in technology and the increased mobility of populations across Europe. The central idea behind the project is that public trust in justice is important for social regulation: FIDUCIA will build on this idea and proposes a ‘trust-based’ policy model in relation to emerging forms of criminality.

Work package 5 is the conceptual work package of the FIDUCIA project. Its objective is to produce a model – or set of principles – for the application of ‘trust-based’ policy to the regulation of new forms of European crimes. The work-package will bring together elements of conceptual analysis and policy analysis to propose ways of achieving the best ‘fit’ between informal and formal systems of social control as cross-national and supranational systems of criminal justice become more significant across Europe.

In this deliverable (D5.1) the conceptual analysis will take as its starting point how normative compliance and instrumental compliance have traditionally interacted in European jurisdictions’ systems of criminal justice, and will assess the scope for, and desirability of, getting formal system of regulation better aligned with informal systems of social control. The key issue here is the extent to which it is possible – or desirable – intentionally to infuse criminal justice systems with a normative element, so that people comply with the law less because it is in their self-interest and more because they think it is the right thing to do.

Building on this conceptual analysis, this deliverable (D5.1) lays the conceptual foundations in establishing the limits of this trust-based approach to social regulation, with particular reference to emerging forms of European criminality. The aim is to establish where trust-based policies can (and can’t) work, and whether the scope of trust-based regulation is being underestimated by governments and supra-national institutions.

1. INTRODUCTION

WP5 is the conceptual work package of the FIDUCIA project. Its objective is to produce a model – or set of principles – for the application of ‘trust-based’ policy to the regulation of new forms of European crimes. The work-package combines elements of conceptual analysis and policy analysis to propose ways of achieving the best ‘fit’ between informal and formal systems of social control as cross-national and supranational systems of criminal justice become more significant across Europe. The conceptual analysis takes as its starting point how normative compliance and instrumental compliance have traditionally interacted in European jurisdictions’ systems of criminal justice, and will assess the scope for, and desirability of, getting formal systems of regulation better aligned with informal systems of social control.

The key issue raised both in this deliverable and by the FIDUCIA project more generally is the extent to which it is possible intentionally to infuse criminal justice systems with a normative element, so that people comply with the law less because it is in their self-interest and more because they think it is the right thing to do. There is a growing body of research, some of it conducted as part of FIDUCIA and some as part of the Euro-justis project which laid the groundwork for FIDUCIA, to show that norma-

tive considerations play a very large part in determining when people do, and do not comply with the police and, to some extent, the courts. This points to the possibility that member states may be under-using normative strategies for securing compliance with various types of criminal law. We have used the term ‘trust-based policies’ as shorthand to refer to ways of referring to strategies of social control that rely on:

- consolidating the legitimacy of justice institutions and of the criminal law
- and thus improving compliance with the law
- by strengthening people’s sense of the morally grounded obligation to obey.

Our conceptual analysis aims to establish the limits of this trust-based approach to social regulation, with particular reference to emerging forms of European criminality. There are specific questions to be addressed about the scope for introducing a normative dimension to the regulation of three emerging forms of crimes that have priority status in EU crime policy:

- Human trafficking (Work package 6)
- Trafficking in goods (Work package 7) and
- Cybercrime (Work package 9)

There are also important issues to be considered about a fourth set of issues, relating to the policing (or over-policing) of migrant and ethnic minority groups (Work package 8), and the impact of this on trust in justice. Finally, there are significant issues to be explored about the extent to which normative systems of social control ‘travel’ with people as they move beyond their own countries and cultures, and the extent to which they generalise from their home system of justice to that of other countries. In other words, do perceptions of institutional legitimacy (or lack of legitimacy) spill over from one system, and one country, to another?

Building on this conceptual analysis of D5.1, the aforementioned work packages mount policy analysis to identify the main components (both internal and external to the justice system) that are necessary for trust-based policies to emerge in relation to our ‘FIDUCIA crimes’ (human trafficking, trafficking of goods, cyber crime, or the over policing of migrants), and also the main obstacles that impede the implementation of such policies. The aim is to establish where trust-based policies can (and cannot) work, and whether the scope of trust-based regulation is being underestimated by governments and supra-national institutions.

Instrumental and normative compliance

The distinction between instrumental and normative compliance is a central one for FIDUCIA. *Instrumental compliance* occurs when an individual or an institution offers a reward to encourage others to do (or not to do) something, or threatens punishment to those who do (or fail to do) something. Instrumental strategies are a routine feature of everyday life. Rewards and punishment are widely used in schools to secure compliance; the workplace operates – at least on the face of it – as a reward-based system in which desired activities result in pay, promotion and status. And of course the criminal justice system – again on the face of it – is essentially a system of deterrent threat, whereby the state promises to punish those who break the law.

Despite this – fairly obvious – reality, political and media discourse about crime control focusses almost entirely on instrumental compliance strategies of deterrence, and on strategies of obstruction or ‘incapacitation’ through imprisonment. The reasons probably lie in the increasingly ‘punitive turn’ that can be observed in many European countries, reflecting the interactions between political rhetoric about crime, media representations of crime, public concern about crime and political responsiveness to public concern.¹ In addition, survey research carried out by Sanderson and Darley (2002) showed that while respondents (the “law abiding majority”) said that they obey the law because the laws reflect values and morals that they believe in rather than through fear of getting caught, they thought that “criminals” *are* motivated to obey the law due to the fear of punishment. There is potential very considerable cost in this over-focussing on instrumental strategies. It may lead member states to pursue sub-optimal crime control strategies: tough crack-downs on crime that have counterproductive effects in damaging the legitimacy of the institutions of justice, alienating those segments of the population who are most at risk at involvement in crime, and prompting defiance instead of compliance. The FIDUCIA project may go a little way towards redressing the balance.

2. DECONSTRUCTING NORMATIVE METHODS OF COMPLIANCE

Compliance theories have been well classified by Bottoms (2002), who proposed that there are four categories of explanation for compliance with authority in general and with the criminal law in particular. These are:

- prudential or self-interested calculations about the potential costs and benefits of punishment, which take into account the risks and costs of punishment;
- normative considerations about the ‘rights and wrongs’ of non-compliance;
- the impact of obstructive strategies, such as locking up offenders to prevent their reoffending, and locking up the targets of criminal attention, literally or metaphorically; and,
- habit.

This deliverable is concerned neither with obstructive (incapacitative) explanations nor with habit – though the latter is arguably the best explanation for why so many of us break the law so infrequently, and one that is much ignored by criminologists². Both these explanations are in a sense secondary because they presuppose, respectively, that something led to offending at such a level or rate that imprisonment was needed, or else created the habit of compliance with the law. Our focus is whether normative explanations for compliance – and in particular those that appeal to the legitimacy of institutions of justice (Tyler, 2006a, 2006b, 2011) – are fuller and more satisfactory than those that simply invoke the rational calculations of *homo economicus*.

The last two decades have seen an exponential increase of interest within criminology in issues of institutional legitimacy and normative compliance. Properly speaking this is a rediscovery, as the intellectual origins can be traced back readily to Durkheimian and especially Weberian thinking about the roots of social order. On the one hand, there has been renewed interest over the last two decades in the relationship between crime and ‘political economy’ (cf. Reiner, 2007; Cavadino and Dignan, 2006, 2013), which has traced the connections between the social distribution of wealth and attachment to – or detachment from – social norms. The emergence of neo-liberal economic policies is obviously implicated in this trend. Theories of institutional anomie (cf. Messner and Rosenfeld, 2001, 2010) serve as good examples of this line of thought, whereby rapid transitions towards the values of free-market economies are thought to

1. This dynamic is increasingly well understood. It is clear that there are widespread and systematic misperceptions across developed about crime – for example that trends are upward, that the justice system is over-lenient – that lead to public concern, and that politicians, especially in adversarial political systems, find themselves under strong pressure to respond to this concern.

2. A notable exception being the work of Wikström (eg Wikström *et al.*, 2012).

unbalance and weaken traditional normative systems of social control. More generally, the idea that high levels of income inequality fuel crime is almost a criminological truism, with a long sociological pedigree – even if the evidence is less conclusive than some would expect (see van Dijk, 2013, for a critique).

On the other hand, there are compliance theories about the effect on societal norms of the institutions of formal social control, such as the work of Robinson and Darley, and that of Tyler and colleagues. Thus, Robinson and Darley argue that if the law’s potential for building a moral consensus is to be exploited, judicial outcomes, and especially court sentences, must be aligned at least to some degree with public sentiments (Robinson and Darley, 2007, 2010; Robinson, 2012). Their ‘intuitive justice’ arguments are partly retributivist in nature (that the least indefensible way of making judgements about relative offence gravity is by reference to public opinion) and partly consequentialist (that judicial decision-making needs to keep in step with public opinion if it is to command legitimacy). This second leg of their argument is about the role of *outcome justice* (or distributive justice) in securing the legitimacy of the institutions of justice, and the courts in particular.

Tyler and colleagues (e.g. Sunshine & Tyler, 2003; Tyler & Fagan, 2008; Kirk *et al.*, 2012; Huq *et al.*, 2012a, 2012b; Tyler *et al.</*

in terms of their spin-off benefits for crime control. And if one is interested in improving the legitimacy of the institutions of justice, then it is essential to have a clear idea of what is meant by legitimacy.

2.1 Defining institutional legitimacy

We suggested above that theories of normative compliance with the law have ebbed and flowed. Ideas about institutional legitimacy tended to get submerged in political – and criminological – debate in the 1990s, and only now seem to be resurfacing.³ If the concept of legitimacy has only recently re-emerged as a key one in Anglophone criminology, political philosophers have devoted considerable energy to its analysis, showing how social institutions need legitimacy if they are to develop, operate, and reproduce themselves effectively (Easton, 1965).

One of the things that emerged most clearly at the conference leading to this book was that legitimacy is a ‘slippery’ concept to handle. Generally speaking, legitimacy is the right to rule and the recognition by the ruled of that right (Sternberger, 1968; Beetham, 1991; Coicaud, 2002; Tyler, 2006a; Bottoms and Tankebe, 2012). However, Hinsch (2008, 2010) has made a much quoted distinction between normative (or objective) legitimacy and empirical (or subjective) legitimacy. Legitimacy is, on the one hand, a normatively laden term used by political philosophers to describe whether states (or state institutions) meet certain desirable standards. In political debate we naturally and properly want to make value judgments about the extent to which regimes (or institutions within regimes) exercise legitimate authority, judged against external or ‘objective’ criteria.

On the other hand, the term is also used in a less value-laden way, to describe whether, “as a matter of fact”, those who are subject to authority confer legitimacy on that authority (Hinsch 2010). The distinction is a real one, because one can envisage the possibility of regimes that enjoy substantial popular support – which can thus be said to enjoy ‘empirical legitimacy’ – whilst totally failing to meet basic standards of ‘normative legitimacy’. Nazi Germany and the Khmer Rouge government are obvious examples, at least in their early periods. Whilst the distinction between normative and empirical legitimacy is an important one, it is often forgotten or ignored in academic and political discussion.

Normative legitimacy

A normative concept of legitimacy sets out some ‘objective’ criteria against which the legitimacy of an authority or institution might be judged (Hinsch, 2008). Normative legitimacy refers to whether the actions of authorities meet certain substantive requirements (usually of justice and rationality) for which objective evidence can be adduced. Legitimacy here is a property of organizational performance and institutional structure. It is conferred by or grounded in things that the justice system does, and in the objective relationships between system and citizen (such as those indicated by a freedom from arbitrary arrest). This ‘system-conferred’ legitimacy can be usefully measured by national-level statistics concerning efficiency, accountability, legality and so forth.

A normative conception of legitimacy has to justify selection of the specific criteria against which legitimacy is to be judged and this needs careful consideration. Because both empirical and normative legitimacy are needed if a fully rounded picture of the legitimacy of legal authorities is to be forthcoming (Bottoms and Tankebe, 2012), they need to refer to the same ‘thing’. So both concepts require a shared theoretical grounding, otherwise comparison across the two would become impossible. Note, however,

3. See Hough, 2007, for an account of the way in which both criminal policy and criminology allowed the concept to disappear from usage in the 1990s in the United Kingdom – with the exception of Northern Ireland, where issues of police legitimacy forced themselves into the spotlight.

that the aim here is not to ‘validate’ the empirical by recourse to the normative; rather the purpose is to triangulate data in order to achieve a more accurate assessment of the legitimacy of a particular justice system.

What, then, should this theoretical grounding be? In a broadly Weberian framework, legitimacy is located in public acceptance of the right of an institution – such as the justice system – to wield power and define behaviour. Here, one might be tempted to apply just one criterion of normative legitimacy for the justice system: that people within the society consent willingly to its power and authority, for example they feel an obligation to obey the rules it embodies and enforces. Legitimacy might thus be indicated by some aggregate measure of citizen consent to the role and authority of criminal justice agencies. Here, the notions of empirical and normative legitimacy overlap.

Few, however, would be willing to accept this as a sufficient criterion of normative legitimacy, not least because it says so little about the form and nature of the social arrangements to which citizens are acquiescing. A broader definition is needed – one that captures not just expressed consent but also a wider recognition of the right of the justice system to wield power (Beetham, 1991). Here, legitimacy also resides in the extent to which justice institutions operate according to certain moral and ethical standards (according to accepted and justifiable standards of justice, rationality, accountability and transparency), while also working under the rule of law. This requires recourse to a broad yet deep definition of legality, whereby the system of law in question was consistent with conventions relating to human rights: a regime that had legislated to remove protections of due process, for example, might be observing legality in its own terms, without meeting internationally recognised standards of legality. Under such conditions, its

that for cultural and historical reasons populations will differ in their orientation to authority, even when there is no objective difference in the quality of this authority.

Empirical legitimacy is a relational concept (cf Bottoms and Tankebe, 2012), in which the governed recognise an obligation to obey power-holders, believe that power-holders act according to appropriate normative and ethical frameworks, and believe that power-holders act under the rule of law (and the power-holders have a reciprocal sense of entitlement to command). In our survey work using the European Social Survey (Jackson *et al.*, 2011; European Social Survey 2011, 2012; Hough *et al.*, 2013), we have conceptualised empirical legitimacy as having three sub-components – obligation to obey, legality and moral alignment – and have constructed scales to measure each of these three components⁴. This definition follows David Beetham (1991) in arguing that an authority has legitimacy when three preconditions are met⁵:

1. The ‘governed’ offer their willing consent to defer to the authority
2. and this consent is grounded first on the authority’s conformity to standards of legality (acting according to the law)
3. and this consent is grounded second on a degree of ‘moral alignment’ between power-holder and the governed, reflected in shared moral values.

According to this definition, legitimacy is not simply signified by a positive duty to obey authority and a perception of that authority’s entitlement to command. The second and third pre-conditions of empirical legitimacy – legality and moral alignment – ensure that the obligation to obey is built on a combination of legality and the moral validity of institutions of justice. Legitimacy is thus defined as an additive function of all three components.

2.2 ‘Mala in se’ and ‘mala prohibita’: ‘real crimes’ and regulatory offences

Another useful distinction in thinking about normative compliance is between actions that are proscribed by the criminal law because they are deemed to be wrong in themselves (‘*mala in se*’) and those that are criminalised simply to enforce a convention (‘*mala prohibita*’). The criminal law in most countries is loosely co-extensive with behaviour that is regarded as a serious breach of morality; however, some actions are criminalised even though they are not deemed to be intrinsically morally wrong. Many more such actions are subject to regulatory controls, for example through administrative law. Examples of *mala prohibita* may include a range of offences such as:

- Drug offences
- Alcohol offences
- Some sexual offences
- Driving offences
- Offences involving migration

Whether these are considered *mala prohibita* or *mala in se* varies from culture to culture, and within culture over time. Thus the selling of alcohol to minors may on the one hand be regarded as a regulatory offence and on the other as a serious offence against morals. The stance of the criminal law in many European countries a century ago towards homosexual behaviour seems, with the benefit of hindsight, bizarre – even if at the time it might have appeared as an entirely appropriate application of the criminal law.

The relationship between morality and the criminal law is obviously a central issue to penal philosophy. From a procedural justice perspective, there is a persuasive argument that the criminal law coinage is degraded through the inclusion of too many *mala prohibita* in its ambit. The implication of this is that the boundaries of criminal law need constant review to ensure that genuine evils – such as environmental pollution – fall within the ambit of the criminal law, and that infractions of religious or

4. We were concerned with measuring the legitimacy of both police and courts, and had separate measures for each institution.

5. This is a somewhat broader definition than that used by Tyler, at least in his early work, which tended to equate perceived legitimacy with deference to authority.

moral rules from past times are excluded. Laws against homosexual behaviour are the obvious example here.

Whilst there may be a case for ensuring that the criminal law in a jurisdiction does not become imbalanced by large numbers of *mala prohibita*, it is clear that a large amount of our everyday behaviour is quite effectively regulated simply through instrumental strategies of deterrent threat. Take the example of ‘congestion charging’, where drivers pay a fee to secure entitlement to drive in congested city centres at specified times. Compliance is very high (at least in the London scheme) because non-payment is tracked through the automatic surveillance of vehicle number plates, and the risks of a large penalty for non-payment of fees is high. Few would argue that that driving in a congestion zone area without a permit is intrinsically wrong, or that it is in any sense criminal. Conceptually, it may make sense to differentiate between *regulatory or administrative offences* and *criminal offences*. The latter carry a stigma, or a ‘normative charge’, whilst the former do not.

The distinction between *mala prohibita* and *mala in se*, which has its origins in mediæval law, is hard to define precisely, and indeed there are risks in appealing to concepts rooted

particular issue, Hart clearly held the winning cards, and homosexual acts between consenting adults were legalised in 1966. It is clear that the logic of Hart’s argument could also point to the legalisation or decriminalisation of illicit recreational drug use – although the harms associated with drug use arguably run wider than those associated with homosexual sex (Smith 2002).

While it is generally accepted in modern criminal law that the law should not be used simply to enforce public morality, Dworkin (1999: 929–930) points out that the criminal law cannot operate without the concept of morality. He argues: ‘Why then does the law protect citizens against, among others, injury, harm, offences, and indecency? Surely it is because for someone to inflict these on another without adequate justification and excuses is to act wrongly, i.e. immorally. Indeed if one begins to examine some of the more specific categories, the most prominent of which is ‘harm’, one reaches the conclusion that the term itself is a normative one.”

More generally, the concept that the criminal law’s main function is to secure compliance by threats of punishment and its ‘coerciveness’ should determine the limits of the criminal law, is a deficient understanding of the law (Cane 2006). Empirical research has shown that for a typical law-abiding citizen, the significance of law is not its coerciveness but in its normativity (Tyler and Colleagues listed above). In this light, Cane (2006: 45–46) questions whether the limits of law based on the assumption that law is seen purely as an invasion of citizens’ autonomy (Hart’s argument):

Why should we determine the limits of law by reference to the perspective of the minority of people who obey it only because of its coercive capacity, rather than the perspective of those who view law as a legitimate source of standards of behavior? If law were viewed from this latter perspective, the idea that it might appropriately prescribe standard of behavior that express shared social values and aspirations would seem much less objectionable.

We would feel uncomfortable with any initiative to roll the clock back, and extend the reach of the criminal law back into areas of private morality and religious precept. At the same time, some sort of synthesis between the positions of Hart and Devlin seems necessary, because there is more than a grain of truth in Devlin’s argument that the legitimacy of the criminal law depends on a degree of correspondence with public norms and values. The synthesis that we propose has two elements to it:

1. Any extension of the criminal law needs to be justified primarily by reference to the need to preserve human rights;
2. Any narrowing of the criminal law needs to be justified primarily by reference to the fact that the laws in question do nothing to secure or protect human rights;
3. Provided that these two conditions are met, it makes sense to maximize the degree of correspondence between the law and morality by ensuring that as far as possible behaviour proscribed by the criminal law carries a public stigma.

3. A TYPOLOGY OF ‘TRUST-BASED’ POLICIES

The definition of (empirical) legitimacy in the previous section implies a range of strategies for enhancing normative compliance by focussing on legitimacy. These include improving:

- Trust in the legitimacy of the police, the courts and other institutions of justice

- By improving procedural fairness
- By improving distributive or outcome fairness
- By demonstrating moral alignment
- By demonstrating competence
- Trust in the legitimacy of the criminal law
 - By building the legitimacy of the institutions of justice (as above)
 - By demonstrating the congruence of law and morality.

The paper will now take these strategies in turn, reviewing where they are most applicable to the issues on which FIDUCIA is focussing and assessing their scope for success.

3.1 Improving the legitimacy of the institutions of justice

There is now a very substantial body of research that demonstrates that procedural fairness on the part of the police improves their perceived legitimacy and promotes both compliance with the law and cooperation with justice officials. Procedural fairness involves:

- treating people with dignity and respect
- listening to them and giving them ‘voice’ (letting them have their ‘say’)
- acting legally and sticking to regulations.

The work of Euro-justis and subsequent analysis of the European Social Survey has shown that procedural justice may be central to legitimacy-building strategies, but other factors may also be important. The police need to demonstrate on the one hand, *moral alignment* with public values and on the other hand, a *basic level of competence*, if they are to secure or retain legitimacy.

How relevant are strategies to build police legitimacy to the four issues on which FIDUCIA is focussing? They clearly have relevance for the fourth FIDUCIA focus – the policing of ethnic minority groups and migrants. Across Europe there are tendencies for the most socially marginalised groups to get involved in a downward spiral of involvement in crime, becoming the focus of police suspicion, feeling over-policed, and getting locked into adversarial relations with the police. Principles of procedural justice may provide a starting point for a ‘recovery strategy’ to interrupt this downward spiral.

The impact of procedural justice strategies could prove to be effective in relation to buyers of trafficked goods and employers of trafficked people. Having the perception that the criminal justice institutions will treat them fairly could increase their likelihood of cooperation with them in terms of providing information based on their experience. However, it is harder to see how strategies of police legitimation will in the short-term impact on key participants in trafficking in persons, the trafficking of goods and cybercrime. The more that these participants are ‘career criminals’⁶ whose behaviour is instrumentally motivated, the less plausible it is that they will take any account of the quality of their interaction with the police. However, people do withdraw from engagement in crime – even those involved in organised crime – and it is not totally fanciful to think that the treatment they receive from the police may have some impact, at least at the margins.

3.2 Improving the legitimacy of the criminal law

The ESS suggests that the legitimacy of the criminal law is a product, at least in part, of the legitimacy of the institutions of justice. However, there are also legitimisation strategies that work beyond the framework of these institutions. These fall into two types:

- strategies to reconnect the criminal law with morality
- strategies to decriminalise (but rather regulate) offences which lack any moral underpinning

Both sets of strategies involve shifts in the ratio of ‘real crimes’ to regulatory offences – or the ratio between *mala in se* and *mala prohibita*.

Figure 1: Ideal scenarios

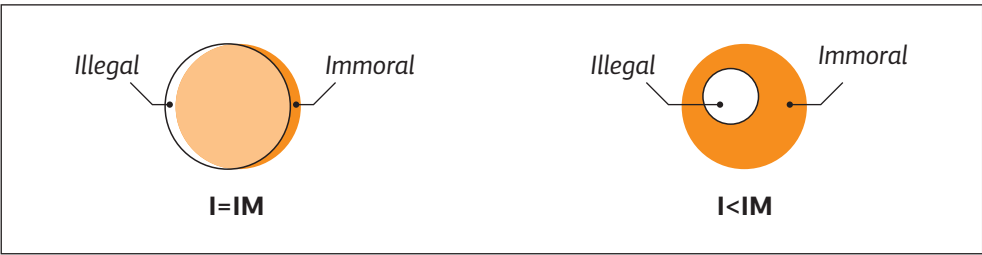
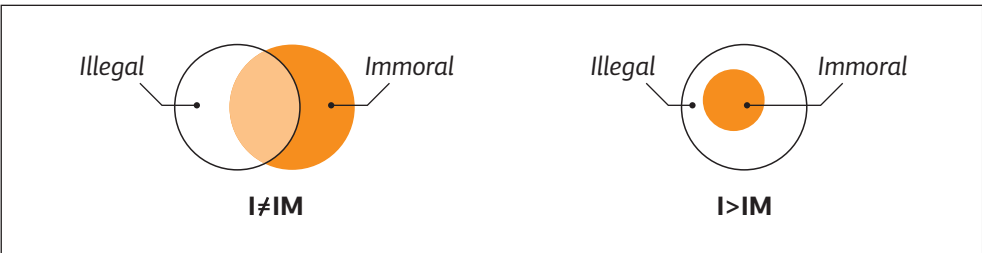


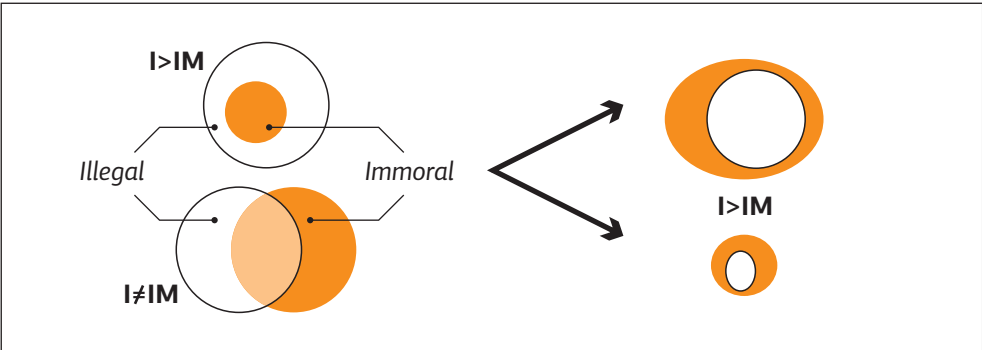
Figure 1 shows the two ideal relationships between illegality (what is criminalised) and immoral (what the public thinks as morally wrong). The first relationship is when there is a complete match between illegal and immoral, and the second relationship is when illegal is smaller than immoral and situated inside.

Figure 2: Problematic scenarios



Here, in Figure 2, we have two – slightly more – problematic scenarios where immoral and illegal are not sharing the same space (either having no overlap or having a minor overlap), or the area of criminalisation (illegal) is larger than what the public think is immoral.

Figure 3: Possible solutions



What we could do in the above two problematic scenarios is either to expand the area of immoral so that it will encompass what is criminalised, or to minimise the area of illegal so that the what is currently seen as immoral by the public will occupy a larger area. An example of the former is ‘viral marketing campaigns’ explained below, and the example of the latter is decriminalisation, also discussed below.

While the above focused mainly on the general public, we should include a word of caution concerning the effect of decriminalisation on supply reduction. In line with D 6.2 which focuses on human trafficking, it may be very risky to decriminalise without carefully enhanced *non-criminal* regulation by the state.

Reconnecting the criminal law with morality

A paradigmatic example of this can be found in the history of drink/drive legislation in the UK (and probably in other countries). The UK introduced legislation in 1967 to make it illegal to drive a vehicle when a given blood alcohol level had been exceeded. Initially this offence was treated simply as a *malum prohibitum* – something to be circumvented – but over the following 45 years, public attitudes towards the offence have changed, and it has acquired the connotations of a *malum in se*: people now tend to regard driving over the limit not merely as risky, but as wrong.⁸ The change was effected largely through well-designed advertising campaigns which stressed not the penalties involved in conviction but the harm done to the victims of accidents associated with drunk driving.

There are examples of such strategies of direct relevance to FIDUCIA. In the US, various actors and celebrities have taken part in a ‘viral marketing’ campaign to change attitudes towards the sexual exploitation of women and girls. “Real men don’t buy girls”⁹ involves youtube videos by Demi Moore, Ashton Kutcher and other well-known people, using humour to convey their message. Whether the campaign has any real traction on the public is hard to say. Certainly its impact has been questioned. What it does demonstrate, however, is that there *may be* potential for changing the relationship between legal rules and morality. Given skilful advocacy, attitudinal shift may be achievable, for example, in relation to:

- the purchasing of sex
- the purchasing of unregulated drugs
- the consumption of pornography
- breaching of copyright through illegal downloads.

It has also been suggested that viral marketing campaigns, or straightforward advertising, could be used to damage the ‘brand’ of drugs such as cocaine, which acquired the connotations of a clean, smart, affluent lifestyle drug in the last two decades of the 20th century. Increasingly attempts are being made to undo this brand image, by stressing the costs of cocaine production, especially to people in producer countries, in terms of systemic violence, ill-health, bribery and corruption and

Decriminalisation

If it is impossible to connect *mala prohibita* with social norms, then a better alternative may be to regulate through means other than the criminal law. The clearest example of candidates for decriminalisation are, of course, the laws that prohibit the production, trafficking, possession and (in some jurisdictions) consumption of currently illicit drugs. If the current legislation and associated UN conventions on drugs become increasingly disconnected from social norms across Europe, (partial) decriminalisation may become the best option. Similar considerations may apply to the regulation of migrants.

From the procedural justice perspective, the case for or against decriminalisation turns on the impact on the legitimacy of justice of criminal laws that are only distantly connected to social norms. There are separate – and possibly more important – considerations, of course, about the relative costs and benefits of regulation through criminal law, through civil or administrative law or simply through interventions in the market place, for example through price maintenance or taxation.

Normative reintegration of offenders

We should consider one further set of normative strategies – those that target existing offenders, and aim to achieve forms of normatively grounded rehabilitation. It may seem sophisticated to differentiate between rehabilitative strategies that aim to improve the instrumental decision-making of offenders on the one hand, and those that are designed to change their moral sensibility on the other. However, at a conceptual level the distinction can be made, the latter set aiming to improve the alignment between offenders' moral perspectives and wider social norms. And certainly there are important lessons from procedural justice theory about effective ways of engaging offenders in such strategies.

As discussed earlier, it may seem fanciful that an instrumentally skilled criminal entrepreneur could be reached by the usual rehabilitative programmes available within European justice systems. However, there is a better chance of such engagement if considerations of legitimacy in the eyes of offenders are inbuilt into these programmes. Some rehabilitative strategies also have a fairly explicit normative agenda to them. The clearest example is in restorative justice conferencing, the intention being that a powerful emotional experience should trigger a process of normative readjustment and reintegration.

There is some reason for thinking that procedural justice strategies may be of *particular relevance* in working with especially skilled and competent offenders. These are people whose self-identity is likely to include a strong sense of agency and personal power, which could obstruct the construction of effective relationships with probation staff. (These have an inbuilt imbalance of power in favour of the latter.) It may be especially important to observe the rituals of respect – or proper etiquette – in building such relationships, as these help the management of the imbalance of power between probation officer and offender.

4. INSTITUTIONAL LEGITIMACY AND INTERNATIONAL BOUNDARIES

A final set of issues for this paper are those that relate to the possibility that the legitimacy of one country's institutions of justice can 'spill over' into those of other member states. Our thinking here is at a very preliminary stage. We suspect but do not yet know that trust in foreign justice systems is generally much lower than trust in domestic systems, even amongst those with experience of both. A sensible life-rule is to distrust

the unknown, and if people apply this rule when travelling, this places the police at a disadvantage in relation to their interactions with migrants and non-nationals¹⁰ The FIDUCIA survey of perceptions of justice abroad will shed some light on these issues.

A possible way forward is to develop communications strategies that provide well-targeted information to people who might encounter the police when in other countries. Targeting is needed because different sorts of traveller will have very different sorts of encounter with foreign police. Of course this suggestion starts from the unrealistic assumption that police in different member states deserve broadly similar levels of public trust. In reality we know from the ESS and elsewhere that the objective performance of police forces across Europe varies widely.

In the longer term, an increasingly integrated Europe will almost certainly require increasingly harmonised systems of justice. Precisely how integrated depends on many factors, including the growing anti-European politics in several member states. But if the aim is to achieve a popular perception of a uniform – and uniformly legitimate – system of justice across Europe, there is an obvious logic to harmonisation.

5. CONCLUSION

Procedural justice strategies to secure normative compliance are often misunderstood to be nothing more than 'soft' policing and soft justice – leading to questions about the role of coercion and punishment in justice. Procedural justice is about the fair and skilful use of authority – and that includes the use of coercive powers and – in the final analysis – the deployment of deadly force and the use of imprisonment as an incapacitative strategy. The idea that there is a *necessary* tension between instrumental strategies and procedural justice is not sustainable. However, instrumental strategies contain an inherent risk of backfiring, especially when they take the form of tough crackdowns. Strategies perceived to be unfair can secure short-term gains at the cost of long-term damage to institutional legitimacy. Exemplary sentences may have some impact – but they may also prompt defiance. The quality of procedural justice in any instrumental strategies may determine whether these prompt compliance or defiance.

In general, policies that pay close attention to the legitimacy of policing and crime reduction strategies are likely to prove benign, and to have few perverse effects. It is hard to see how unfair and disrespectful treatment of crime suspects, for example, would improve their commitment

viduals or goods and services provided illegally via the internet.

We have suggested that in building the legitimacy of the criminal law, and especially in building a sense of public intolerance of various crimes, there are forms of normative strategy that are unrelated to procedural justice. For examples various advertising campaigns have succeeded in stigmatising proscribed behaviour that was previously social acceptable, the obvious example being drunk driving. The scope for replicating these successes in other fields, such as illegal downloading or buying illicit pornography, and for finding new approaches for achieving the same ends, is unclear. The use of social media in ‘viral marketing’ campaigns remains still very much an unknown quantity. The FIDUCIA project needs to address these important practical questions.

Finally, there has to be a note of caution about the role of the state in shaping social norms and values. Too close an alignment of the criminal law with the moral – and religious – values of the majority carries clear risks, most obviously to the minorities who do not share these values. We think it important to keep in sharp focus questions about the desirability of the state – whether its legislature, its judiciary or its police – getting over-involved in ‘moral engineering.

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Work Package 6
Trafficking
of human beings

6.1

Trafficking of human beings: report on enforcement statistics, with accessible factsheets

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EXECUTIVE SUMMARY

The FIDUCIA research project (New European Crimes and Trust-based Policy) is funded primarily by the European Commission through the Seventh Framework Programme for Research and Development. FIDUCIA will shed light on a number of distinctively ‘new European’ criminal behaviours that have emerged in the last decade as a consequence of developments in technology and the increased mobility of populations across Europe. The central idea behind the project is that public trust in justice is important for social regulation: FIDUCIA will build on this idea and proposes a ‘trust-based’ policy model in relation to emerging forms of criminality.

Work package 6 (WP6 “Trafficking in human beings”) aims at understanding the scope and the nature of human trafficking and reviewing the impact of relevant national and international policies. D6.1 looks into data collection on trafficking in persons and highlights different challenges in gathering and using such data. The particular focus is on enforcement statistics related to human trafficking: police, prosecutor and court data and the many problems in using such data for policy needs without analyzing the limitations and weaknesses of available sources of data.

This deliverable comprises of statistics on enforcement activity in relation to trafficking in human beings, as well as of information on the existing data collection mechanisms and on the difficulties related to measuring the extent of human trafficking. Although the focus is on enforcement statistics, the deliverable provides some information also on (the number of) trafficking victims.

The key findings are:

- Various international instruments and data collection efforts exist to map the extent of trafficking criminality in different countries and globally. These include efforts made by the United Nations Office of Drugs and Crime (UNODC 2009; 2012), the United States Department of State (2010; 2011), the International Organization of Migration (2012; 2006), the International Labour Organization (2012b) and the Eurostat (2013). Various actors and organizations have also developed guidelines and recommendations for improved data collection and listed relevant indicators of trafficking in persons.
- Data collection on human trafficking is very challenging due to several reasons. The phenomenon as a whole is very hidden and victims themselves rarely come forward. This places huge challenges in identification of potential cases. The trafficking cases that come to the attention of the criminal justice system are said to represent merely the tip of the iceberg when it comes to the trafficking phenomenon in general. While some efforts have been made to estimate the prevalence of human trafficking using survey data, reaching potential victims is notably difficult.
- Too often trafficking statistics are quoted without acknowledging the strengths and weaknesses of the data and the limitations of its use. Often there is surprisingly little information on how data has been collected in practice and how it has been analysed and compiled. Comparing country specific data is difficult without taking into account the country-specific contexts that affect the way the statistics are produced and how trafficking is defined, identified and measured in the first place. Moreover, simple absolute numbers do not also take into account the size of the population in different countries. Therefore it would be important to present figures also in per 100 000 population -format.
- According to the recent Eurostat (2013) report which covers the time period 2008–2010, the number of identified victims is increasing at the EU-level. At the same time, there was a decline of 17% in the number of suspected traffickers between 2008 and 2010. However, the total number of prosecuted traffickers increased in

2010. Nonetheless the number of convictions is decreasing at the EU-level which may be a sign of the challenges related to definition of human trafficking as well investigation of cases. The increased number of victims shown in the report could indicate that the human trafficking phenomenon in the EU Member States is on the rise. However, factors such as improved identification procedures, increased awareness of the phenomenon, changes in the legislation in the Member States and higher priority in addressing human trafficking can affect these statistics.

- There is intensifying discussion on the different forms of trafficking. While many data sources continue to show that trafficking for sexual exploitation is the most common form of trafficking, both UNODC (2012) and IOM (2012) have noted that the proportion of labour trafficking cases is increasing.
- It is in the interest of all parties to get as up-to-date and accurate information on trafficking in persons as possible. This is vital when planning anti-trafficking efforts and directing action and resources. Better data hopefully means also better policy.

1. INTRODUCTION

In recent years, trafficking in human beings has become a worldwide problem which is often linked to organised crime. Effective action to prevent and combat such a global problem requires a comprehensive international approach in the countries of origin, transit and destination that includes “measures to prevent such trafficking, to punish the traffickers and to protect the victims of such trafficking, including by protecting their internationally recognized human rights”.¹ The United Nations Protocol to Prevent, Suppress and Punish Trafficking in Persons, Especially Women and Children defines trafficking in persons as follows:

“Trafficking in persons” shall mean the recruitment, transportation, transfer, harbouring or receipt of persons, by means of the threat or use of force or other forms of coercion, of abduction, of fraud, of deception, of the abuse of power or of a position of vulnerability or of the giving or receiving of payments or benefits to achieve the consent of a person having control over another person, for the purpose of exploitation. Exploitation shall include, at a minimum, the exploitation of the prostitution of others or other forms of sexual exploitation, forced labour or services, slavery or practices similar to slavery, serv

ficking in persons at the EU-level based on various data sources and covers different aspects related to the quality of data and how it should be interpreted.

The report consists of five sections. First, we discuss the efforts and difficulties related to measuring the extent of human trafficking (chapter 2). Next, we present the existing data collection mechanisms (chapter 3). Chapter 4 describes the European enforcement statistics on trafficking in persons including some data on victims of trafficking. In the next chapter we provide information on Finnish trafficking in human beings statistics and we present the trafficking situation in Finland as a case example (chapter 5). Finally, we will draw some conclusions regarding the different issues related to trafficking data, existing data collection efforts and how the data should be used.

2. MEASURING THE EXTENT OF TRAFFICKING IN PERSONS -EFFORTS AND DIFFICULTIES

2.1 Introduction

The extent of human trafficking is notably hard to measure. A major problem in both studying and combating trafficking is the fact that existing data on trafficking in persons is often scarce, unreliable and non-comparable (e.g. Aromaa 2007). According to many sources, the cases of trafficking and/or victims that come to the attention of different authorities represent merely the tip of the iceberg (Jokinen *et al.* 2011, 16–17; Ollus & Jokinen 2011, Tyldum & Brunovskis 2005). At the same time, reliable statistics are essential when trying to understand the nature and extent of the trafficking phenomena and its causes and consequences and when planning preventative efforts. Goodey (2012, 40) also notes that, if robust data is absent, there is a risk that the policy responses that are developed do not reflect realities on the ground. This can in turn mean that initiatives are misdirected and their positive impact is limited. (*Ibid.*)

2.2 Challenges of data collection

First of all, finding accurate figures on trafficking in human beings is difficult because of the special nature of the crime (e.g. Ollus & Jokinen 2011; Jokinen *et al.* 2011). Problems of data collection have been discussed in detailed studies on research methods (e.g. Aromaa 2007; Kangaspunta 2007; Laczko 2007). Aromaa (2007) notes that there is a lack of common definitions and counting units as well as a general lack of adequate records regarding the phenomenon, which makes it difficult to monitor the extent of trafficking in persons. Drawing a fuller picture of the trafficking phenomenon would require combining law enforcement and NGO sources. (*Ibid.*) According to the Organization for Security and Cooperation in Europe (OSCE), it is difficult to collect data on human trafficking not only because of its criminal nature and its abstract definition, but also because countries are not collecting systematic information about the phenomenon and are not providing sufficient financing for research on the topic (OSCE 2006).

In recent years, however, several data collection projects have been carried out with the aim of enhancing information gathering on trafficking in persons. The European Commission has worked towards developing a coherent framework for collecting statistical information on crime and criminal justice, including developing guidelines for measuring trafficking in persons (Commission of the European Communities 2006).

Also a working group established by the European Commission (EC) has been discussing the harmonization of operational indicators on trafficking (Bogers 2010).

In addition, several data collection models have been developed with support from the EC. These include the joint project conducted by the International Labour Organization (ILO) and the EC, which developed operational indicators on trafficking in human beings for improved identification, characterisation and data collection, using the so-called Delphi methodology (ILO 2009b). With EC support, the International Organization for Migration (IOM) and the Ministry of the Interior of Austria have developed guidelines for collecting information on trafficking, including comparable statistical indicators (IOM & B.MI 2009). Also with EC support the International Centre for Migration Policy Development (ICMPD) has developed a data collection model together with the Czech Republic, Poland, Portugal and Slovakia. Using this model, one can collect victim-centred information as well as information on perpetrators and the functions of the criminal justice system (Surtees 2009). The MONTRASEC model, developed by the University of Ghent, proposes a model database with which to collect information on trafficking in human beings and the sexual exploitation of children (Vermeulen & Paterson 2010). In addition to these projects, Vermeulen has described different, earlier research efforts and trafficking projects to prepare EU monitoring on the matter (Vermeulen 2007).

Even with the above-mentioned data collection efforts it is possible to collect information only on known or suspected cases of trafficking in persons. The information in the various databases is usually based on cases that have come to the attention of the criminal justice system and different authorities, non-governmental organizations (NGOs) or other actors. However, the majority of cases of trafficking in human beings never come to the attention of any authorities or NGOs (see e.g. IOM & B.MI 2009, 49).

One option in measuring the extent of trafficking in persons would of course be victimisation surveys. However, it is notably hard to try to reach potential victim groups and get them to respond to such a survey, and thus such methods have been used quite rarely with the notable exception of some efforts made by the ILO (2012a; 2012b

public attitudes towards employment abroad and human trafficking as well as of estimating the prevalence of human trafficking in these five countries.

It must be concluded that if the phenomenon of trafficking is unknown, or if relevant actors do not identify potential cases and victims do not come forward, it is very difficult to collect information on the phenomenon using the different models and guidelines mentioned in this chapter. A considerable amount of information is still missing on trafficking in persons in the global, European and different national levels and there is much that we do not know.

2.3 Pitfalls of existing trafficking statistics/studies

It is quite clear that existing data on trafficking describe known cases rather than provide a comprehensive picture of the phenomenon of trafficking in human beings. Usually the available trafficking statistics do not differentiate between trafficking for sexual exploitation and trafficking for forced labour. In fact, until recently the global trafficking statistics usually referred almost exclusively to cases of trafficking for sexual exploitation. This is because trafficking for sexual exploitation had been the major target of many anti-trafficking efforts and policies during the 1990s and the early 2000s, and there was less focus on the phenomenon of labour trafficking (e.g. UNODC 2012, 19). For example, within Europe it has not been until after 2005 that there has been a greater focus on trafficking for forced labour, and the number of identified labour trafficking cases has increased.

Also the United Nations Office on Drugs and Crime (UNODC) has noted that among detected forms of trafficking in persons, cases of forced labour are increasing rapidly. Indeed the 18% share reported for the period 2003–2006 doubled for the period 2007–2010, reaching 36%. According to the UNODC, this increase is likely due to improved capacity to detect trafficking for forced labour as well as to legislative enhancements adopted to ensure that this type of trafficking is covered by law. (UNODC 2012, 11–12.)

Some actors argue that labour trafficking may in fact be more commonplace than trafficking for sexual exploitation (see e.g. IOM 2012), although it has simply not been identified as effectively. According to the ILO 2012 global estimate of forced labour, there are 20.9 million forced labourers in the world. 90% of these persons are exploited in the private sector by individuals or enterprises. Out of these, 4.5 million are victims of forced sexual exploitation, and 14.2 million are victims of forced labour exploitation in such economic activities as agriculture, construction, manufacturing or domestic work (ILO 2012b).

Some experts have noted a tendency to conflate trafficking with prostitution (e.g. Gallagher 2011, 386). This means that at least in some countries the trafficking figures that are provided do not actually refer only to trafficking in persons, but include different prostitution-related crimes. In some countries, trafficking statistics may also include offences related to the smuggling of migrants. For these reasons it is difficult to make comparisons between different countries using only trafficking statistics, since often these country-specific details must be taken into account before basing any analysis on the figures and drawing conclusions about them.

Di Nicola and Cauduro (2007) reviewed official statistics on trafficking for sexual exploitation and their validity for 25 EU countries in 2005. They ranked countries into three categories based on the reliability of their trafficking data: 1) high reliability countries with official databases on offences, offenders and victims, 2) medium reliability countries with (a) NGO data on victims and official data on offences/offenders or (b) official data on victims, and 3) low reliability countries with no standardised quantitative information trafficking for sexual exploitation. (*Ibid.*) While this classification is

obviously out-dated because much has been done since 2005, it is still useful to note that the quality and reliability of national statistics on trafficking in persons varies a lot even among European Union member states.

Gallagher (2011) notes that currently there is an unhealthy fixation on numbers and statistics on trafficking in persons, which are sometimes manipulated in order to serve narrow policy goals or organisational requirements. It is very problematic that often the figures on the extent of trafficking are quoted without acknowledgement of the many well-known problems and limits of such data. Quoting simple statistics can also hide the elusiveness of trafficking itself: it is still extremely difficult to estimate when or how an exploitative situation morphs into trafficking or when a migrant worker in a difficult situation becomes a victim of trafficking. (*Ibid.*, 392–393.) According to Tyldum and Brunovskis (2005), a distinction should be made among the (potential) victims between “persons at risk of being trafficked”, “current victims of trafficking” and “former victims of trafficking”.

Also Kelly (2005) has noted the problems and limitations of trafficking-related statistics and studies. In her article, Kelly takes a critical look at the research on trafficking in persons and lists methodological deficiencies, weaknesses and limitations in data and method. Kelly notes that the majority of the published studies on human trafficking say little, if anything, about the methods used to collect and analyse the data. The problems she mentions include “a lack of critical assessment of official statistics, a failure to draw on qualitative material in anything other than an illustrative way, and no discussion of the limitations of method and data” (*ibid.*, 237). Kelly particularly demands methodological transparency. Without transparency it is impossible to assess the depth and quality of research, as well as transfer the learning and knowledge gained from the research. (*Ibid.*)



Work Package 7
Trafficking of goods

7.1

Trafficking of goods: report on the latest statistics, with accessible factsheets

by: Rita Haverkamp, Susanne Knickmeier, Mike Hough,
Mai Sato, Skirmantas Bikelis, Hasan Buker

* Special thanks go to Dr Christopher Murphy, who provided
translation and editing support.





Work Package 8
Criminalization of migration
and ethnic minorities

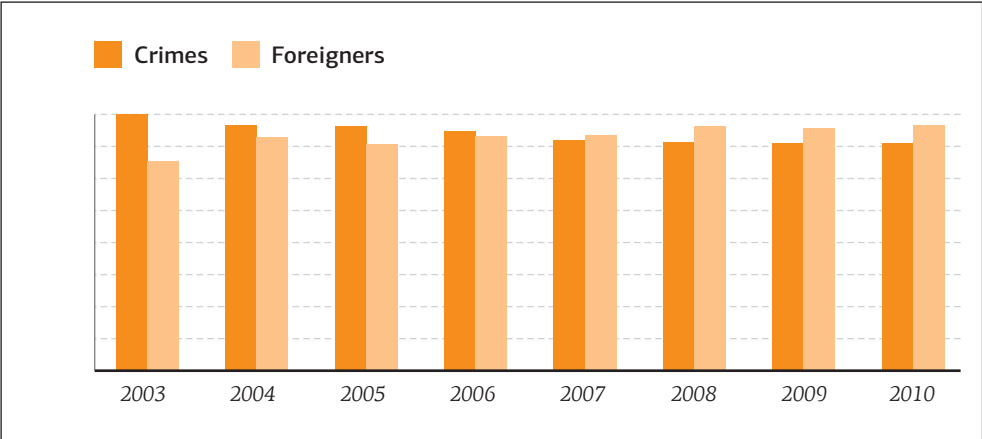
8.1

Criminalization of migrants and ethnic minorities: an analysis of the latest statistical data

by: Elena Vaccari, Matteo Allodi, Stefano Maffei,
Laure Guille, Joanna Parkin

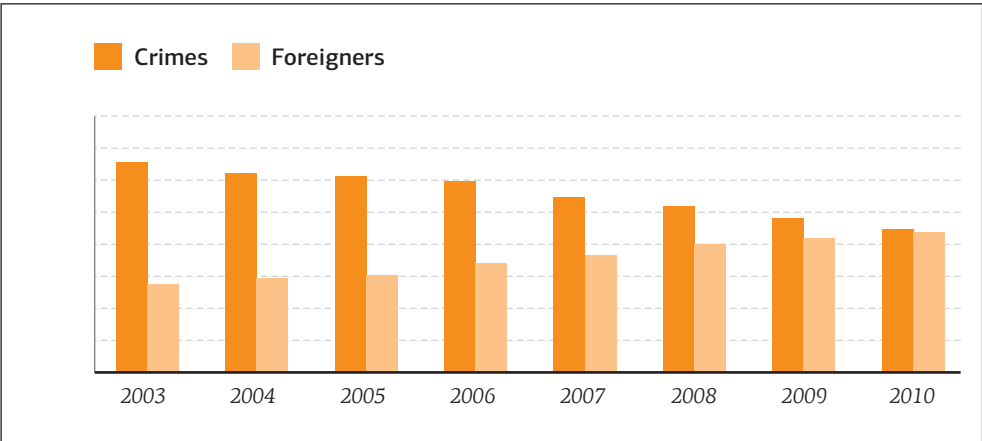


Table 5. Crimes in relation to foreigners in France



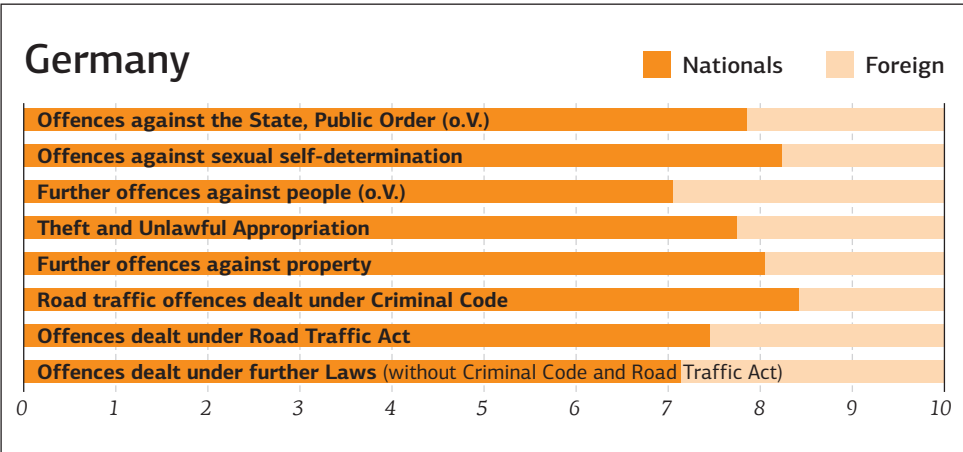
SOURCE Eurostat

Table 6. Crimes in relation to foreigners in the UK



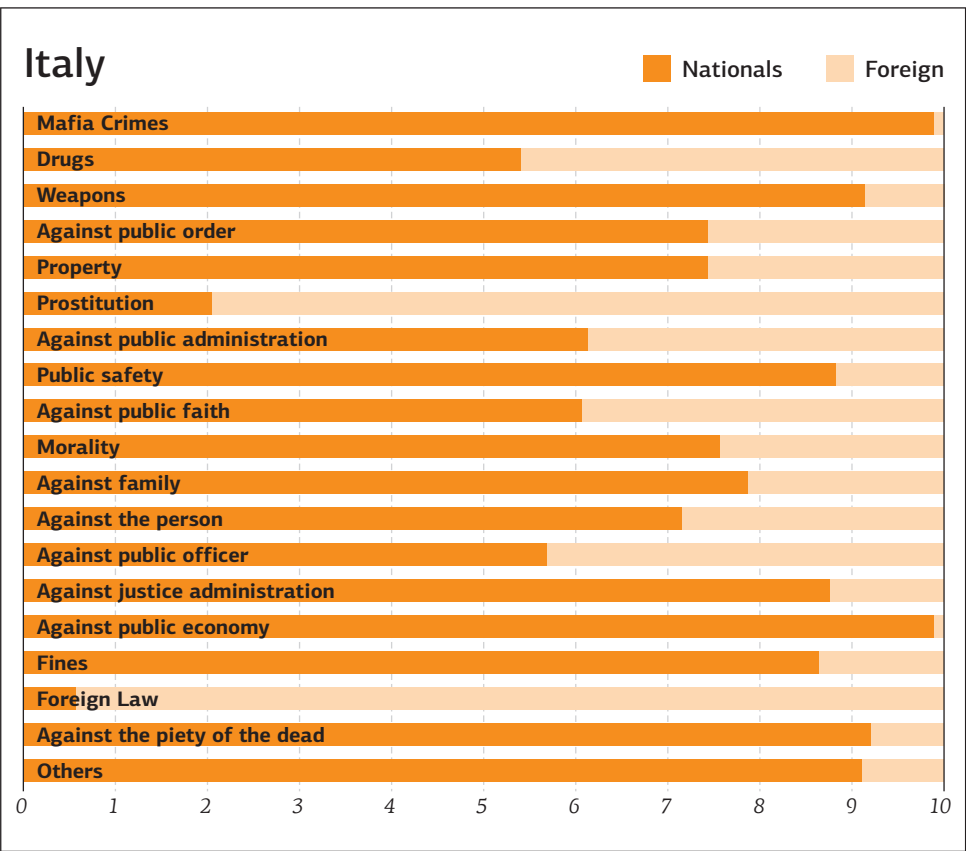
SOURCE Eurostat

Table 7. Number of crimes committed by nationals vs. non-nationals, Germany



SOURCE Germany, Statistisches Bundesamt (2011)

Table 8. Number of crimes committed by nationals vs. non-nationals, Italy





Work Package 9
Cybercrimes

9.1

Report and factsheets on prevalence of cybercrimes and related enforcement activity

by: Maria Yordanova, Dimitar Markov, Miriana Ilcheva

